

# ESIC successfully conducts Special Campaign 3.0

Cleanliness Drive conducted at 632 places

48,000 sq. ft. of area freed from the clutters and garbage

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The Employees' State Insurance Corporation, a statutory body of Ministry of Labour & Employment, observed the Special Campaign 3.0 across all its field offices/ESIC hospitals and medical institutions across the country from 02<sup>nd</sup> to 31<sup>st</sup> October, 2023. The campaign was aimed to reduce scraps, streamlining spatial resources, and elevating the overall quality of the workplace environment, wherein, best practices were adopted in disposing of pending matters. 632 sites were identified by ESIC where cleanliness drives were conducted.

Besides cleanliness drives, pendency on various references from VIPs, Parliamentary assurances, State Govt. references were also cleared. A total of 514 public grievances and appeals were also redressed during the Campaign. Scrap disposal and effective management of office space was also done. Employees at all levels participated in the monthly Campaign and made it a success.

The Employees' State Insurance Corporation continuously strives to inculcate best practices to improve its service delivery mechanisms. An effort to undertake the activities of Special Campaign 3.0 on continuous basis will yield the desired results.

The various activities taken up and achievements during Special Campaign 3.0 by ESIC are as follows:

Sr. No.	Activity	Total progress (Cumulative)
1.	References from MPs	25
2.	State Govt. References	5
3.	Public Grievances	461
4.	Public Grievances Appeals	53

5.	<b>Record Management (files)</b>	
	<b>(i) Physical files</b>	
	Reviewed	2,58,910
	Weeded	1,78,429
	<b>(ii) E-files</b>	
	Put up for review	1331
	Closed	829
6.	<b>Cleanliness campaign sites</b>	
	Cleanliness sites	632
	Revenue earned	Rs.9.7 Lakh
	Space freed	48000 sq. ft.

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**MJPS/NSK**

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