

Suvidha Samagam held under the chairmanship of Director General, ESIC

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A Suvidha Samagam under the chairmanship of Dr. Rajendra Kumar, Director General, ESIC was held at ESIC Headquarters here today. Insured Persons and beneficiaries, Employers' and Employees' representatives joined virtually the suvidha samagam through video conferencing from various ESIC field offices across the country. During the suvidha samagam, the Director General gave patient hearing to the grievances and issues of ESIC stakeholders and instructed all the concerned ESIC officers to provide on the spot redressal of the issues. Wherever, on the spot redressal of the grievances was not feasible, DG, ESIC directed to redress the grievances within one week's time.



Dr. Rajendra Kumar, during the meeting said that the events like suvidha samagam help in creating trust between the organization and its stakeholders. Understanding the need of providing an avenue to the Insured Persons & their beneficiaries for redressal of their grievances, ESIC in collaboration with EPFO's initiative 'Nidhi Apke Nikat' is conducting Suvidha Samagams on 27th of every month under one roof for alleviating and redressing the problems faced by ESIC stakeholders.



The meeting was also attended by the Financial Commissioner, Insurance Commissioners, Medical Commissioners and officers from ESIC Hqrs. and field offices.

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